**Online Giving Frequently Asked Questions**

**What is Give+ Online?**

Give+ Online is the next generation of online giving from Vanco Payment Solutions. Members and guests can conveniently access online giving directly from Christus’ website.

**Is Give+ Online secure?**

Yes. Vanco maintains the highest level of PCI-compliance to ensure the security of donations processed through any of the giving products – online, mobile, text, kiosk, or swipe.

**Is there a fee for using Give+ online?**

You are not charged a fee, but if you pay using a credit or debit card, a small fee is taken from your donation and paid to Vanco for its services. For example, if you donate $50 to the church, the fee results in the church receiving approximately $48.70. However, if you connect your bank account directly through Vanco, the full amount of your donation goes to the church. (The church still pays Vanco a small monthly fee for services that cover all donors and donations).

**Why should I create a sign-in?**

You will have additional security as well as the ability to see your giving history. You can create or delete recurring donations and store payment methods.

**Will I receive a receipt?**

If you log into your Give+ account or enter your email address when completing a guest donation, you will receive a receipt via email. Donors who are logged in will also be able to view transactions in their giving history.

**Can I set up a recurring donation?**

Yes. If you have a Give+ account or choose to create one, you can log in and select the frequency of the transaction during the donation process. If you would prefer to fill out the authorization form and submit it in person, please stop in the church office or print out a copy for yourself.

**Can I make a donation in honor or memory of someone?**

Yes. Although this option is currently not available while making the donation through Give+ Online, you can contact the church office via phone (715.823.6521) or email ([christus@charter.net](mailto:christus@charter.net)) to make your preference known.

**Is there an app for Give+ ?**

Yes. You can download the GivePlus Church app for free for your iPhone or Android from most app stores. You can also use the “Find Churches Near Me” feature. You may create an account through the app as well.